



# FAQs

## What are the prizes?

Major Prize: One lucky prize winner will win a trip for 2 to Brazil for the Ultimate Coffee Break, valued at up to \$11,000. See Terms & Conditions for full prize details.

Minor Prizes: Every week throughout the promotion period we'll be giving away 30 Frank Green travel coffee cups, valued at \$34.95 each. Total of 360 cups to be given away.

## What do I need to do to enter?

Purchase any pack of Fisherman's Friend from a participating retailer between 29 April – 21 July 2019 and retain your purchase receipt.

Visit [www.winwithfishermansfriend.com.au](http://www.winwithfishermansfriend.com.au) to complete the entry form and upload your purchase receipt, ensuring the date, product and store name are clearly visible.

Hold on to your purchase receipt and we will be in touch if you are one of our lucky winners!

## How many times can I enter?

For every eligible Fisherman's Friend product purchased, you can submit 1 entry into the draw. For example, if you purchase 3 Fisherman's Friend products in a single transaction, then you can submit 3 entries into the draw provided each entry is submitted separately and in accordance with entry requirements.

## When are the prizes drawn?

The Major Prize draw will occur at 12pm AEST 26/07/19.  
Minor prizes will be drawn at 12pm each Tuesday, with the first draw occurring on 07/05/19 and the last draw on 23/07/19.

## How will I know if I have won?

All winners will be notified by email within 2 business days of the relevant draw. Winners names will also be published online at [www.winwithfishermansfriend.com.au](http://www.winwithfishermansfriend.com.au) on the following dates:

Weekly Draws 1-4: Monday 03/06/2019  
Weekly Draws 5-8: Monday 01/07/2019  
Weekly Draws 9-12: Friday 02/08/2019  
Major Draw: Friday 02/08/2019

## How long will it take for my Frank Green Cup to arrive?

It will take approximately 2 weeks for your cup to arrive. Your cup will be delivered to the address provided on your entry form.

## Any other queries?

Contact the Stuart Alexander Customer Service team on 1800 225 417 or email your enquiry to [ncsc@stalex.com.au](mailto:ncsc@stalex.com.au).